

Consultation Services for Government Financial Support in Response to COVID-19

(As of March 12, 2020)

◎ Business Owners / Employers		Consultation Service	Contact
Financing Support			
General Consultations		Special Consultation Desk for Finance and Management Small and Medium Enterprise Division, Bureau of Regional Economy, Hokkaido Department of Economic Affairs	TEL: 011-204-5346*
Safety-net Loans, Interest Free Unsecured Loans		Enterprise Funds Consultation Hotline Japan Finance Corporation	TEL: 0120-154-505
Financial Consultations		COVID-19 Related Financial Consultation Hotline Hokkaido Financial Bureau	TEL: 011-729-0177
Management / Operations			
General Consultations		Hokkaido Economy, Trade and Industry Department Small and Medium Enterprise Division, Industrial Department	TEL: 011-709-1783 E-mail: hokkaido-chusho@meti.go.jp
Tourism Related		Tourism Planning Division, Tourism Department Hokkaido District Transport Bureau	TEL: 011-290-2700
Promotion Project for SME Revolutionizing Productivity (Crafts / Trade / Services, Sustainability Support, etc.)		Productivity Revolution Promotion Project, Planning Department, Organization for Small & Medium Enterprises and Regional Innovation	TEL: 03-6459-0866
Employment			
General Consultations		Labor Consultation Corner, Hokkaido Labour Bureau Labor Consultation Hotline (Hokkaido)	TEL: 011-707-2700 (Labor Bureau) TEL: 0120-81-6105 (Gov't)
Employment Adjustment Subsidy (Relaxed requirements for payment, subsidy rates, etc.)		Sapporo Area: Employment Subsidy Sapporo Center Outside of Sapporo Area: Hello Work	TEL: 011-788-2294 Hello Work Office with Jurisdiction*
Subsidies, etc. for Leave for Parents Responding to Temporary School Closures	Employers (Subsidies for Businesses)	Employment Standards and Equality Bureau, Planning Division Hokkaido Labour Bureau	TEL: 011-788-7874
	Consultants	[Details currently under consideration by Japanese government]	
Subsidy for Improvement in Overtime Work, etc. (Development of a telework course to prevent the spread of COVID-19)		Telework Consultation Center	TEL: 0120-91-6479
◎ Individuals		Consultation Service	Contact
Injury and Sickness Allowance		Health Insurance Provider	Listed on your health insurance card
Emergency Small-Lot Funds for Individuals (E.g. an increase from 100,000yen to 200,000 yen)		Municipal Social Welfare Council	The Social Welfare Council located in your municipality*
Consultations and Support from the Independence Support System for the Impoverished and Needy		Local Independence Support for the Impoverished and Needy Organization	Local Consultation Service*

*For contact details, see the Hokkaido Government homepage.