

To all those facing the effects of the COVID-19 pandemic

# Businesses of Hokkaido

For businesses struggling with sustaining operations, keeping employees, paying taxes and insurance, there are support systems in place to help.

\*Information current as of May 15, 2020.

## COOPERATION MONEY BENEFITS / SUBSIDIES

**If you suspended operations in response to the request from Hokkaido...**

**If your sales have decreased by 50% or more compared to last year...**

**If you want to maintain your employees...**

**If you or your employees suspended operations or took leave for the purpose of childcare...**

**If you would like to implement work from home (telework)...**

**If you would like to implement infection prevention initiatives...**

## LOANS

**If you would like to take out a loan to improve cash flow...**

## GRACE PERIODS

**If you are facing difficulty paying for or filing taxes...**

**If you can't pay your health insurance premiums...**

**If you are facing difficulty paying your utility bills...**

## CONSULTATIONS

### Difficulty with operation, cash flow, etc.

Credit Guarantee Corporation of Hokkaido ☎ 0120-279-540  
Hokkaido Small Business Support Center ☎ 011-232-2001  
Hokkaido SME Support Base "Yorozu" ☎ 011-232-2407

### Trouble with rent, employment, etc.

Labor Consultation Hotline ☎ 0120-81-6105

### Expert dispatch Individually tailored advice and instruction

SME Diagnostics Association of Hokkaido ☎ 011-241-8556

For more details, see the following page.



北海道

Official COVID-19 Information Homepage

Hokkaido corona sougou jouhou

<http://www.pref.hokkaido.lg.jp/ss/tkk/singatakoronahaien.htm>

Hokkaido COVID-19 Countermeasures Taskforce



## Hokkaido Social Distancing ~Keep a Safe Distance~

- In order to stop the spread of COVID-19 and save lives, "Hokkaido Social Distancing" has been promoted throughout Hokkaido.
- In order to protect your loved ones, please incorporate social distancing into every part of your everyday life, staying out of arms reach at a safe distance.
- We ask for the cooperation and understanding of municipal businesses and organizations to implement this movement in their facilities and office spaces.



# Businesses of Hokkaido

# Summary of COVID-19 Related Support (As of May 15, 2020)

※If you click on the title of each support item, it will link you to the related homepage. (Japanese)

## COOPERATION MONEY BENEFITS / SUBSIDIES

<p><b>If you suspended operations in response to the request from Hokkaido...</b> *Requested period of closure varies by industry and location.</p>	<p><a href="#">Support Grants for Businesses that Cooperate with Request for Closure and Contribute to Efforts to Stop Spread of Infection</a></p>	<p>Support grants for businesses which cooperated with the request for closure, etc. for at least the entire period of April 25, 2020 ~ May 15, 2020. <b>Corporation: 300,000 yen, Sole Proprietorship: 200,000 yen, Restaurants that refrain from serving alcohol after 7pm: 100,000 yen</b></p>	<p>Support Grant Call Center ☎ 011-354-6469</p> 
<p><b>If your sales have decreased by 50% or more compared to last year...</b></p>	<p><a href="#">Special Support Funds for Sustaining Business A</a></p>	<p>Support for businesses that continue to cooperate with business closure, etc. (May 19, 2020 ~ May 31, 2020) and operate in accordance with the "New Way of Life" outlined by the national government. <b>100,000 yen per business</b></p>	<p>Business Closure Call Center ☎ 011-206-0104 ☎ 011-206-0216</p>
<p><b>If you want to maintain your employees...</b></p>	<p><a href="#">Special Support Funds for Sustaining Business B</a></p>	<p>Support for businesses that faced a decrease in sales by 50% or more on a year-on-year, monthly basis due to voluntarily halting operations, etc. but who were not subject to the request for business closure, etc. AND who operate in accordance with the "New Way of Life." <b>50,000 yen</b> *Special provisions for new businesses that opened during the period of Jan. - March 2020.</p>	<p>Subsidy Program for Sustaining Business Call Center ☎ 0120-115-570</p>
<p><b>If you or your employees suspended operations or took leave for the purpose of childcare...</b></p>	<p><a href="#">Subsidy Program for Sustaining Business</a></p>	<p>Subsidies are available for businesses facing a decrease in sales by 50% or more on a year-on-year, monthly basis. <b>Corporation: up to 2,000,000 yen, Sole Proprietorship: up to 1,000,000 yen</b></p>	<p>Employment Subsidy Sapporo Center ☎ 011-788-2294 Employment Adjustment Subsidy Call Center ☎ 0120-60-3999</p>
<p><b>If you would like to implement work from home (telework)...</b></p>	<p><a href="#">Employment Adjustment Subsidy</a></p>	<p>Subsidies are available for costs spent on Allowance for Absence From Work to maintain employment during temporary suspension of business operations. <b>Grant rate: SME 4/5 (if certain conditions are met, up to 10/10), Corporation 2/3</b></p>	<p>Call Center for School Closure Support Grants, Subsidies, etc. ☎ 0120-60-3999</p>
<p><b>If you would like to implement infection prevention initiatives...</b></p>	<p><a href="#">School Closure Support Funds (Business) (Sole Proprietor, etc.)</a></p>	<p>Subsidies are available for those affected by school closures who took leave in order to care for children. <b>Up to 8,330 yen per day (business), 4,100 yen per day (sole proprietors)</b> (Fixed amount)</p>	<p>Telework Consultation Center ☎ 0120-91-6479</p>
<p><b>If you would like to implement work from home (telework)...</b></p>	<p><a href="#">Working Practice Reform Support Grant</a></p>	<p>Support grants available for SMEs that introduce telework systems to help prevent the spread of infection. <b>Grant rate: 1/2, Grant amount: up to 1,000,000 yen per business</b></p>	<p>Service Productivity Improvement, IT Introduction Support Program Call Center ☎ 0570-666-424</p>
<p><b>If you would like to implement infection prevention initiatives...</b></p>	<p><a href="#">IT Introduction Support Fund</a></p>	<p>Businesses that introduce telework systems will be prioritized. May also be used to improve work efficiency. <b>Grant rate: 2/3, Grant amount: 300,000~4,500,000 yen (special budget)</b></p>	<p>Hokkaido Bureau of Tourism ☎ 011-204-5303</p>
<p><b>If you would like to take out a loan to improve cash flow...</b></p>	<p><a href="#">Support for Business in Accommodation Sector</a></p>	<p>Support funds are available for the purchase of sanitation related equipment, etc. to prevent infection. <b>Up to 2 million yen per facility, grant rate within 3/4</b></p>	<p>Hotel / Inn Industry (Reception Division), Bureau of Tourism ☎ 011-206-6896 Music &amp; Entertainment Industry, Economic Planning Division ☎ 011-204-5140 Bus &amp; Taxi Industry, Transportation Policy Planning Division ☎ 011-204-5163</p>
<p><b>If you would like to take out a loan to improve cash flow...</b></p>	<p><a href="#">Support for Creation and Distribution of Infection Prevention Guidelines</a></p>	<p>Support for the efforts of those industries (accommodation, entertainment and music, bus and taxi, etc.) which cannot easily avoid the Three C's or make a switch to online platforms. · Support for creation and distribution of infection prevention guidelines from organizations representative of each industry · Support money for businesses that implement the guidelines set out in above. <b>(250,000 yen per business)</b></p>	<p>Small and Medium Enterprise Division, Hokkaido Government ☎ 011-204-5346</p>

## LOANS

<p><b>If you would like to take out a loan to improve cash flow...</b></p>	<p><a href="#">Hokkaido Financed Loan System (SME General Promotion Fund)</a></p>	<p><b>[Interest Free Loan]</b> "COVID-19 Emergency Response Loans**" etc. have been created to help support the financial stability of SMEs in Hokkaido. *<b>Maximum Loan Amount: 60 million yen, Period of Deferment: up to 5 years</b>, provided certain conditions are met, <b>3-years no-interest and exception from guarantee fee.</b></p>	<p>Japan Finance Corporation Branch Offices (See JFC <a href="#">HP</a>)</p>
<p><b>If you would like to take out a loan to improve cash flow...</b></p>	<p><a href="#">Japan Finance Corporation Loan</a></p>	<p><b>[Interest Free Loan]</b> Three year, no-interest "COVID-19 Special Loan"</p>	<p>Shoko Chukin Bank Branch Offices (See Shoko Chukin Bank <a href="#">HP</a>)</p>

## GRACE PERIODS

<p><b>If you are facing difficulty paying or filing taxes...</b></p>	<p><a href="#">Exemption, Grace Period for National Tax and Prefectural Tax Payments &amp; Final Return</a></p>	<p>If you are temporarily unable to make your national or prefectural tax payments, you may be eligible for a <b>Collection Grace Period</b> or a <b>Realization Grace Period</b>.</p>	<p><b>National Tax:</b> Sapporo National Tax Deferral Consultation Center ☎ 0120-291-875 <b>Prefectural Tax:</b> Tax Affairs Division of the nearest Subprefectural Bureau, or the Prefectural Taxation Office (See <a href="#">HP</a>)</p>
<p><b>If you can't pay your health insurance premiums...</b></p>	<p><a href="#">Employment Pension Premium Grace Period</a></p>	<p>If you are temporarily unable to make your payments, you may be eligible for a Grace Period for your Employment Pension premiums.</p>	<p>Local Pension Office</p>
<p><b>If you are facing difficulty paying your utility bills...</b></p>	<p><a href="#">Grace Period for Water and Sewage Bills</a></p>	<p>If you are facing difficulty paying your water and sewage bills, you may be eligible for a grace period on your payments.</p>	<p>Local Waterworks Bureau</p>